
Warranty

Baltix warrants that all products it manufactures are, at the time of shipment, guaranteed free from defects in materials and workmanship for two (2) years from the date of completion. This warranty is offered to original customers who have acquired the goods directly from a Baltix authorized dealer or direct from Baltix. Any product that fails to function as intended and is found defective in material or workmanship by Baltix will be repaired or replaced without charge to the purchaser or, at the election of Baltix, a credit will be issued up to the invoice price of the product. This warranty is not applicable where, in the judgment of Baltix, the defect is caused by mishandling, normal wear, and tear, misuse, misapplication, modification, or damage during or after shipment, including failure to properly maintain the product or similar cause. This warranty is in lieu of all other warranties, express or implied, including warranties of merchantability of fitness for ordinary or particular purposes.

Exceptions

- Outdoor surfaces and bases: One (1) year from the date of shipment.
- Electrical components: One (1) year from the date of shipment.
- Third-Party specified and supplied products: Material Supplier Warranty
- Finishing: our finishes are designed to be moisture resistant, but, if exposed to fluctuating humidity levels or standing water for longer than 24 hours, discoloration and disfiguration can occur. It is the end-users responsibility to maintain a 30% humidity level to accommodate wood surfaces. This is an industry-standard for finished furniture products.
- There are no other warranties except as expressly set forth above, either expressed or implied, including any warranty of merchantability or of fitness for a particular purpose