



Freight and Shipping Information

All orders will be shipped in compliance with National Motor Freight Classification Code (NMFC). All orders will be shipped F.O.B. Baltix Origin, freight cost prepay and add. Legal responsibility for the product transfers to the buyer upon acceptance by the carrier. All products are shipped based on a dock-to-dock delivery only. Unless otherwise noted, Baltix will use "best way" shipping. Baltix assumes no responsibility for warehousing or demurrage when consignee is unable to accept shipment at the delivery point. Additional expenses incurred by Baltix for any add-on accessorial at the time of delivery will be billed to the customer as "additional handling". Examples of add-on accessorial include, but are not limited to: Inside Delivery, Limited Access, Residential Delivery, Construction Site Delivery, and Redelivery. Baltix shall not be held liable for delays caused by strikes, catastrophes, wars, riots, or any other cause beyond our control.

3rd Party Routing and Pick Ups (Approval Only)

All products are loaded on carrier trucks free from defects and/or damage. Responsibility of safe delivery and transport of products is assumed by the customers carrier upon loading. Legal responsibility and cost for the product transfers to the buyer upon acceptance by their carrier.

Freight Inspection and Claims

Legal title to merchandise passes to the buyer upon acceptance by the carrier. It is the customer's responsibility to inspect all skids, crates, a-frames, cartons (boxes), and packages at time of delivery for damages or shortages regardless of condition. Upon delivery, all freight carriers are required to allow up to 30 minutes for inspection of damage or missing parts. We encourage the opening of all items to inspect for concealed damages that might not be visible. If the driver will not wait, write "REFUSAL OF INSPECTION" on all documents. Any damages, visible or concealed, found during the inspection must be noted by writing "DAMAGED" on the proof of delivery (POD) slip and drivers copy of the Bill of Lading (BOL), along with a clear description of the damage(s). It is the customers responsibility to notify the carrier within three (3) days of any visible or concealed damage that has occurred. All product is thoroughly inspected before it leaves our factory; therefore, it is the buyer's responsibility to submit a claim and seek recourse against the carrier.

Remember, it is your right and responsibility to:

- Inspect your order at the time of delivery
- Note and describe damage(s) on all documents provided by the carrier
 - Bill of Ladings (BOL), Proof of Delivery Slips (POD), etc.
- Require the driver to sign copies of all the formerly mention delivery documents
- Submit your claim and seek recourse against the carrier within three (3) days of delivery